

MANDY RICHMOND

CASE MANAGER / CARE & OT EXPERT



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Mandy Richmond is an occupational therapist registered with the Health and Care Professions Council. She has over 30 years clinical, managerial and educational experience both in South Africa and the UK. Her main area of expertise lies in complex neurological assessment and rehabilitation including severe brain injury cases.

After graduating in South Africa, Mandy worked in the areas of stroke rehabilitation, paediatrics, hand therapy and general medicine. Since coming to the UK in 1994, Mandy has worked in the National Health Service in the areas of healthcare for the elderly, neurological outpatients, rheumatology, cardiology and neurological rehabilitation.

Mandy commenced post-graduate studies in 2001 and was awarded a diploma in Health Services Management in 2003. She has lectured at South Bank University on their summer course programme in "Therapeutic Approaches in Neurological OT" and "Cognition and Perception". During her career she has made several presentations at conferences and training days in the area of Neurological OT. She completed a three week Bobath Neurology course in 1997 and the AMPS training in 2004.

Mandy gained her experience with working with younger persons and children with severe to moderate brain injury as Senior I Occupational Therapist at Kings College Hospital and later as Head of Occupational Therapy at the Blackheath Brain Injury and Neurodisability Centres in London.

Her clinical experience lies in the assessment and rehabilitation of children and adults suffering cognitive and behavioural disturbances following brain injury, as well as clients with severe physical disability (including vegetative states/PDOC) following a neurological incident. Her roles included a significant clinical component involving intensive assessments, accurate identification of residents' needs, provision thereof and making appropriate future recommendations for ongoing care.

Mandy works as a case manager with children and adults in the community with significant care and occupational therapy needs. Mandy has over 20 years of experience of case management tasks including multi-agency working, multi-disciplinary team oversight, carer recruitment, retention and training, accommodation/adaptation coordination, working closely with families, co-ordinating rehabilitation and discharges, and accessing community and statutory service provision.

Mandy is a member of British Association of Brain Injury Case Managers (BABICM), Case Management Society UK (CMSUK), and the College of Occupational Therapists Specialist Section Independent Practice (COTSSIP). She is a registered with the Health and Care Profession Council (HCPC) and the Royal College of Occupational Therapy.

As a consultant occupational therapist, Mandy is currently providing occupational therapy treatment and advice to Active Care Group, a specialist organisation for those suffering from epilepsy and learning disabilities. Active Care Group has also achieved accreditation by Headway as part of The Headway Approved Provider scheme at some of the services providing brain injury care and rehabilitation.

As an independent practitioner, Mandy provides moderate and complex case management and occupational therapy assessments and treatments to children and young adults in the community.

As an Independent Expert Witness, Mandy undertakes individual assessments and Expert Witness reports for the Court covering occupational therapy, aids and equipment and/or care requirements, as necessary. She has had training in the revised Civil Procedure Rules and regularly attends training and development days.